

WARRANTY **HENDRICKSON BUMPER and TRIM**

SUBJECT: Warranty Statement

LIT NO: C140

DATE: January 2008

Hendrickson Bumper and Trim (Hendrickson) warrants that its bumper and trim products listed on the following pages shall be free of defects in material and workmanship. This warranty coverage only applies to those Hendrickson bumper and trim products that have been (i) properly assembled and installed by a vehicle original equipment manufacturer (OEM) on new production vehicles or by an authorized vehicle OEM dealer on an aftermarket basis, and (ii) properly maintained and used in the recommended application(s) (pursuant to all applicable Hendrickson and vehicle OEM publications). All non-recommended bumper and trim applications must receive written approval from Hendrickson in order to be covered under this warranty. This warranty is subject to the conditions, exclusions and limitations listed below and elsewhere in this document.

Hendrickson warrants its bumper and trim products listed herein for a Standard Warranty Period of either:

- (i) one (1) year from the date an original bumper / trim product and the respective vehicle are put into service or 100,000 miles, which ever occurs first; or
- (ii) one (1) year from the date a new aftermarket bumper / trim product is installed by an authorized vehicle OEM dealer or 100,000 miles, which ever occurs first.

AERO CLAD® Stainless Steel Clad Aluminum Bumpers

Warranty Covers:

- Red rust
- Delamination

In addition to the above-referenced Standard Warranty Period, AERO CLAD stainless steel clad aluminum bumpers are covered under an Extended Warranty Period of an additional four (4) years or 400,000 miles, which ever occurs first.

HENDRICKSON AERO BRIGHT® Bumpers and Trim Products

Warranty Covers:

- Peeling

In addition to the above-referenced standard warranty period, HENDRICKSON AERO BRIGHT bumper and trim products are covered under an extended warranty period of an additional one (1) year or 100,000 miles, which ever occurs first.

Aluminum / Steel Chrome and Painted Bumpers

Warranty Covers:

- Chrome peeling / blisters
- Primer peeling / blisters
- Cracked welds

The above-referenced Standard Warranty Period applies.



Filing Warranty Claims

All warranty claims must be submitted through your vehicle OEM warranty administrator. The following information, at a minimum, needs to be submitted for any warranty claim to be subsequently considered by Hendrickson:

1. Description of claimed damage or problem
2. Vehicle mileage
3. Date (i) an original bumper / trim product and the respective vehicle were put into service or (ii) a new aftermarket bumper / trim product was installed by an authorized vehicle OEM dealer
4. Date of claimed damage or problem
5. Vehicle Identification Number (VIN)
6. Vehicle owner's contact information
7. Warranty claim amount (in U.S. dollars)
8. Photographs of:
 - a. Full front view of the bumper / trim product
 - b. The claimed damage or problem (bumper / trim products may need to be cleaned in some cases), mark the bumpers in order to identify the claimed damage or problem
 - c. The Hendrickson serial number label as located on the backside of the bumper (as shown in the photo) or the trim product
 - d. In case the serial number label is missing, all stamped or other marked information on the bottom flange of the bumper or anywhere on the trim product (such information may include, but is not limited to, any OEM part number, Hendrickson logo and manufacturing month and year).

All parts to be returned through the vehicle OEM warranty administrator to Hendrickson or its vendors must be labeled with the warranty claim number (as issued by the OEM warranty administrator) and shipped within 60 days for timely processing of the warranty claim.

Further Warranty Terms and Conditions

This warranty shall not apply to or include any damage to, problems with or repair or replacement of a Hendrickson bumper / trim product as a result of any of the following conditions or factors:

- Pits, scratches, dents, corrosion and other such damage caused by road debris
- Accident, fire or other casualty

- Chemical discoloration or stains occurring after the bumper / trim product has been installed and placed into service
- Misuse, abuse or negligence
- Lack of reasonable and proper maintenance
- Improper installation, service, maintenance or repairs to the bumper / trim product including, but not limited to, cracked chrome or cracked mounting holes resulting from improper bracket alignment and / or over-tightening of fastener.
- Use of component parts, replacement or otherwise, that are not manufactured or distributed by Hendrickson
- Modifications not recommended or approved in writing by Hendrickson
- Any bumper / trim product use or application not intended by Hendrickson and the vehicle OEM
- Normal wear and deterioration occasioned by the use of the bumper / trim product
- Any damage or failure caused by or otherwise attributed to any vehicle components, systems or equipment that are not manufactured or distributed by Hendrickson

The liability of Hendrickson under this warranty is limited solely to the repair or replacement by an authorized party of applicable Hendrickson components determined by Hendrickson to be defective in material or workmanship. This warranty does not include any expense of, or related to, transportation of the parts to or from the place where the repair or replacement is to be performed or compensation for inconvenience or loss of use, while the bumper / trim product is being repaired or replaced. Hendrickson shall not be liable for any expense, loss or damage (direct, incidental, consequential or exemplary — including, but not limited to, towing expenses, down-time expenses, cargo damage, incidental charges or any other losses arising in connection with the sale, use or inability to use the bumper / trim product) resulting from a warranty-covered part that may be found to be defective. Hendrickson shall not be liable for repairs or replacements performed by any unauthorized parties.

No expressed warranty is given by Hendrickson with respect to its bumper and trim products except as specifically set forth herein. Any warranty implied by law, including any warranty of merchantability or fitness for a particular purpose, is limited to the expressed warranty term provided herein.



The following photographs are not all-inclusive descriptions but rather examples of certain items either covered by or excluded from warranty for each respective product.

AERO CLAD® Stainless Steel Clad Aluminum Bumpers

Corrosion

Red rust on face and top flange of the bumper is covered under warranty.



Flange and Mounting Hole Cracking

Flange and / or mounting hole cracking due to over-tightened of fasteners, road debris strikes, or damage originating at other locations of the bumper is not covered under warranty.



HENDRICKSON AERO BRIGHT® Bumpers and Trim Products

Peeling

HENDRICKSON AERO BRIGHT® film peeling on bumper is covered under warranty.



Flange and Mounting Hole Cracking

HENDRICKSON AERO BRIGHT® film peeling on grill surround is covered under warranty.



Warranty does not cover damage or problems due to road debris strikes

Aluminum / Steel Chrome and Painted Bumpers

Cracking in the following examples is not covered under warranty

Mounting hole cracking due to over-tightened fasteners or damage originating at other locations on the bumper



Flange cracking due to damage originating at other locations on the bumper





Aluminum / Steel Chrome and Painted Bumpers Continued

Corrosion chrome or paint peeling / blistering, as shown in the following examples, is covered under warranty



Chrome peeling on face and / or top flange of the bumper



Blistering on face and / or top flange of the bumper



Orange / yellow corrosion distributed in relatively large areas



Corrosion on bottom flange of the bumper



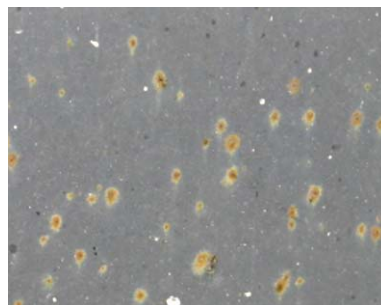
Corrosion on back side of the bumper



Corrosion anywhere on the bumper due to use of improper hardware or improper installation and / or service practices



Random red spots and other visible damage to the chrome plating layer due to road debris strikes



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